

Driver Guide

Scan the sticker. Drive. Here is everything else you might want to know.

START HERE

Getting set up

Takes about two minutes, once, on your own phone. There is nothing to download from an app store.

1 Open the text

Your manager sends a link. Tap it. If you were handed a printed card instead, go to driiverapp.com/app.

2 Enter your code

Six digits, from the text or the card. One use only.

3 Confirm it is you

Check your name is right. If it is not, stop and tell your manager.

4 Allow notifications

This is how you get told if you forgot to sign out, or a truck is still assigned to you. Worth saying yes.

5 Add to Home Screen

Follow the prompt. Now it opens like any other app, straight to the camera, with no browser bar in the way.

THAT IS SETUP DONE

You will not do any of that again. From now on it is one scan per truck.

EVERY DAY

Signing into a truck

Open Driver, point the camera at the QR sticker in the cab, done. You are signed in and the truck knows it is you.

If the camera will not read it

Every sticker has a short code printed underneath. Type it in. Works in the dark, in the rain, and with a cracked screen.

Signing out

Sign out when you are done for the day. If you forget, the system releases you automatically at the time your fleet has set — you will not be left holding a truck all night.

SWITCHING TRUCKS

Just scan the new one. The old session closes on its own. If someone else is already signed into that truck, you will be asked before taking it over.

YOUR APP

What you see

- **Today** — your trips, miles and drive time, with your safety score on the same screen.
- **Safety score** — your number and exactly what is behind it.
- **Inspect** — your walkaround inspection, if your fleet uses it.
- **Vehicle health** — whether the truck is telling you something is wrong.

THE NUMBER

Your safety score

100

Everyone starts here

Your score is what is left after your last 30 days of driving. Drive clean and it sits at 100. Nothing you are asked to tap, watch or acknowledge changes it — only driving does.

100 – what cost points + what you earned back

What costs points

Only the behaviours your fleet has switched on, in six categories — collision, speeding, seatbelt, phone use, distraction (eating, drinking, smoking, fatigue) and harsh driving (hard braking, acceleration, cornering, rolling stops). Each rule has a weight your fleet set, charged per 100 miles of your work driving. Two things to know:

Doing the same thing again in the same week **costs more** — the second is $\times 1.5$, the third $\times 2$

A burst **one event** is — three hard brakes at one intersection count once, not three times

The repeat counter resets every Monday, so one bad week never inflates the next one.

What earns points back

30 clean days with 500+ miles **+2 credit**

Every clean mile **dilutes the rate** — and old events age out at day 31

This is the part most people miss: **you drive a score back up.** You do not wait for the month to end. Clean miles thin out what is there, and the window drops it entirely after 30 days.

THE WINDOW IS THE LAST 30 DAYS

It moves forward every single day. Something from five weeks ago is already gone. And only your **work-hours** driving ranks — your after-hours driving is scored separately.

What the number means

80-100 good

60-79 fair

below 60 needs work

ONLY YOUR DRIVING COUNTS

Events are only counted from trips you were actually signed into. If you share a truck, you are never charged for someone else's driving. That is the whole reason you scan.

Fair questions

Is this tracking me?

Your truck already reported its location before Driver existed. What Driver adds is which of those trips were yours — so the ones that were not yours stop landing on you.

I forgot to scan. What happens?

The trip is recorded with no driver on it. It does not count for or against you. Your manager sees an unattributed trip and will usually just ask.

Does my manager see something different from me?

No. Identical numbers. The score is calculated once and everyone reads the same result.

Why did my score change when I did nothing?

Two usual causes: clean miles thinned the rate (up), or an old event finally aged out of the 30-day window (also up). Doing nothing wrong is doing something.

Someone else was driving and I got the event.

That means they drove while you were still signed in. Sign out at the end of your shift, and tell your manager — the event list shows the time, so it can be checked.

I do more miles than everyone. Am I penalised?

No. Your manager compares events per 100 miles, not raw counts, and clean miles earn points back — so more driving is an advantage if it is clean.

Can I see why a point came off?

Yes. Your safety score screen itemises every deduction, what caused it, and how many clean miles you have put in since. Nothing is hidden.

Lost my phone / got a new one.

Ask your manager for a new activation code. The old device loses access as soon as the new code is used.

IF SOMETHING IS WRONG

Sticker missing, torn or unreadable? Tell your manager — it takes them a minute to print a new one. Do not peel a sticker off another truck; every sticker is tied to one specific vehicle.